

Terms and Conditions

TERMS AND CONDITIONS OF SALE

We at Ajax attempt to use the finest alloy steels available for our type of products. All machining, forging and heat treating is of the highest possible standards. We want you, our customer, to realize full value in every Ajax product you purchase.

All previous quotations, catalogs and price lists are hereby withdrawn and considered void. They are replaced by this catalog and our most current price list.

Prices are subject to change without notice. Orders are accepted at the price in effect at the time an order is received. Cancellation of orders are accepted only on our terms.

TERMS AND SHIPPING:

Our terms are net 30 days from date of invoice. All shipments are made FOB Franklin Park, Illinois.

All requests to return goods must be submitted in writing to our Customer Service Manager. Your request must reference the following: A) Ajax Part Numbers and Quantities you are returning. B) Your original Purchase Order Number or the Ajax Invoice Number.

If Ajax accepts the return the Customer Service Manager will issue an RMA (Return Material Authorization) number to accompany your return. No returns will be allowed without this RMA number. Upon his written authorization, all items must be returned Prepaid to our plant in Franklin Park, Illinois.

Credit will be issued only for standard items listed in the current Ajax Price Sheet. A 15% restocking fee will be charged against the Net value of the return. Additional charges will

apply should re-conditioning of products be necessary to return to our stock.

The amount credited will be determined by customer's original invoice for the items being returned.

An order for 2 times the value of returned goods must accompany the request to return. *No credit will be issued for: * Parts * Products over two years old * Used tools*

NON-CATALOG ITEMS:

Will be subject to quotation on price and minimum order quantity on an individual basis.

SHORTAGE OR DAMAGE:

Claims for shortage or deduction for erroneous charges must be presented promptly or they will not be honored. Risk of loss shifts to our customer upon tendering the goods to the transportation company at Franklin Park, Illinois. Never accept a shipment which arrives short or in bad condition until the agent makes proper notation on a paid freight bill.

OUR WARRANTY TO YOU:

AJAX WARRANTS ALL TOOLS TO BE FREE OF DEFECTS IN MATERIAL AND WORKMANSHIP.

REMEDY:

AJAX WILL REPLACE ALL TOOLS WHICH ARE DEFECTIVE IN MATERIAL OR WORKMANSHIP. THIS IS OUR EXCLUSIVE REMEDY TO OUR CUSTOMERS.

CAUTION:

Chisels and other striking tools are perhaps the most widely used and probably the most often abused of all tools. They are made in various types and sizes with varying degrees of

hardness and different configurations for specific purposes.

Ajax tools are used throughout the world by industry, foundries, railroads, contractors, automotive body men and hundreds of others. Each tool is designed for a particular job and should be used for that purpose only.

Air hammer chisels and points should never be used for prying, but for their intended use only.

Tools made for air hammers should never be used unless they are in the hammer. Never strike an air hammer tool with a hand hammer. Do not strike one hammer or sledge with another. Never strike another tool with the side or cheek of a hammer. Chiseling, punching and riveting should be done only with the proper type tool.

Keep tools in proper working condition. Discard any striking or struck tools if the face and its edges show excessive wear, dents, chips, mushrooming or improper redressing. Mushroomed heads may chip and cause injury. Never use a hammer with a loose or damaged handle.

Never redress chisels without the proper redressing instructions.

We cannot be responsible for injury or damage caused by tools improperly used or from tools which have been abused or badly worn. Eye protection, through the use of safety goggles or hood **MUST** be worn for any job involving the use of tools, particularly when using air hammers.

