

# Terms and Conditions:

## Warranty - ELECTRONIC TPMS TOOLS

BARTEC electronic TPMS are warranted for a period of ONE YEAR from date of ORIGINAL purchase date (from an AUTHORIZED DEALER). For your warranty to become active you MUST REGISTER YOUR TOOL(S) with Bartec either on our website ([www.bartecusa.com](http://www.bartecusa.com)) or by mailing the supplied registration card. Registration MUST be completed within 30 DAYS of tool purchase. It is recommended to always keep proof of purchase.

When properly used and maintained, Bartec will warranty the tool to be free from defects in material and workmanship. The Warranty applies ONLY to the ORIGINAL OWNER and is not transferable. In the unlikely event of a defect, Bartec will at its discretion repair or replace the tool with a product of like kind or quality which may be new or reconditioned. The repaired or replaced product will be warranted for 90 days from the date of the return or the balance of the original warranty, whichever is longer. Claims of ALL defects must be submitted within 30 days of occurrence and verified by an AUTHORIZED BARTEC agent or representative.

## Warranty -MECHANICAL TOOLS & CABLES

Bartec MECHANICAL Tools and cables are warranted for 180 days from the ORIGINAL purchase date (from an AUTHORIZED DEALER). When properly used and maintained, Bartec will warranty the tool to be free from defects in material and workmanship. The Warranty applies ONLY to the ORIGINAL OWNER and is not transferable. In the unlikely event of a defect, Bartec will at its discretion repair or replace the tool with a product of like kind or quality which may be new or reconditioned. The repaired or replaced product will be warranted for 90 days from the date of the return or the balance of the original warranty, whichever is longer. Claims of ALL defects must be submitted within 30 days of occurrence and verified by an AUTHORIZED BARTEC agent or representative.

## Repair and Return Policy

To obtain service for your Bartec tool, the purchaser must request a Return Materials Authorization (RMA) number from Bartec USA customer service prior to shipping. Bartec shall not be liable for any expense incurred by purchaser in order to remedy a defect without prior authorization. To obtain your RMA number, you will need to provide at a minimum the following:

- 1) Model and Serial Number
- 2) Supplier from which the tool was purchased
- 3) Date of purchase – PROOF OF PURCHASE
- 4) Description of problem, how and when it occurred

Please note Bartec USA will attempt to resolve product issues prior to assigning an RMA. This will validate the tool must be returned for disposition. The purchaser must return the product postpaid with a copy of the original sales receipt, purchaser's return address and the RMA number clearly printed on the outside of the package to:

44231 Phoenix Drive Sterling Heights, MI 48314 ATTN: Returns RMA# _____
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## RMA freight policy

Bartec USA may refuse your delivery if the RMA number is not clearly marked on the outside of the box. Bartec USA reserves the right to refuse to provide service free-of-charge if the sales receipt is not provided or if the information contained is incomplete or if the serial number is altered or removed. Bartec USA is not responsible for any losses or damage to the product incurred while the product is in transit or is being shipped for repair. Bartec USA recommends shipping via UPS and insuring your shipment. **Please note that your return will be shipped back via equivalent method.**