



**POWERBRIGHT**

**YOUR LEADER IN POWER SOLUTIONS**

**COPIES OF  
SUCH WARRANTIES  
ARE SUPPLIED  
WITH THE PRODUCT  
MANUAL**

## **Warranty**

All PowerBright™ products are warranted to the original purchaser of this product. Please keep a copy of your purchase receipt.

**Warranty Duration:** This product is warranted to the original purchaser for a period of one (1) Year from the original purchase date, to be free of defects in material and workmanship. PowerBright™ disclaims any liability for consequential damages. In no event will PowerBright™ be responsible for any amount of damages beyond the amount paid for the product at retail. In the event of a defective item, please ship the item, prepaid, with a complete explanation of the problem, your name, address and daytime phone number. PowerBright™ has been damaged by accident, in shipment, unreasonable use, misuse, neglect, improper service, commercial use, repairs by unauthorized personnel or other causes not arising out of defects in materials or workmanship. This warranty is does not extend to any units which have been used in violation of written instructions furnished.

**Warranty Disclaimers:** This warranty is in-lieu of all warranties expressed or implied and no representative or person is authorized to assume any other liability in connection with the sale of our products. There shall be no claims for defects or failure of performance or product failure under any theory of tort, contract or commercial law including, but not limited to negligence, gross negligence, and strict liability, breach of warranty and breach of contract.

Bright Manufacturing, LLC  
2825 N. University Drive Suite 210  
Coral Springs, FL 33065  
Toll Free: 1-866-295-6775  
Fax: 954-603-4930

# 9 Warranty and Return

## Warranty

**What does this warranty cover?** This Limited Warranty is provided by PowerBright ("PowerBright") and covers defects in workmanship and materials in your XR400/750. This warranty period lasts for 24 months from the date of purchase at the point of sale to you, the original end user customer. You require proof of purchase to make warranty claims.

**What will PowerBright do?** PowerBright will, at its option, repair or replace the defective product free of charge, provided that you notify PowerBright of the product defect within the Warranty Period, and provided that PowerBright through inspection establishes the existence of such a defect and that it is covered by this Limited Warranty.

PowerBright will, at its option, use new and/or reconditioned parts in performing warranty repair and building replacement products. PowerBright reserves the right to use parts or products of original or improved design in the repair or replacement. If PowerBright repairs or replaces a product, its warranty continues for the remaining portion of the original Warranty Period or 90 days from the date of the return

shipment to the customer, whichever is greater. All replaced products and all parts removed from repaired products become the property of PowerBright.

PowerBright covers both parts and labor necessary to repair the product, and return shipment to the customer via a PowerBright selected non-expedited surface freight within the contiguous United States and Canada. Alaska and Hawaii are excluded. Contact PowerBright Customer Service for details on freight policy for return shipments outside of the contiguous United States and Canada.

### **How do you get service?**

If your product requires troubleshooting or warranty service, contact your dealer.

If you are unable to contact your dealer, or the dealer is unable to provide service, contact PowerBright directly at:

Toll Free: 1 866 295 6775

Website: [www.PowerBright.com](http://www.PowerBright.com)

Direct returns may be performed according to the PowerBright Return Material Authorization Policy described in your product manual. For some products, PowerBright maintains a network of regional Authorized Service Centers. Call PowerBright or check our website to see if your product can be repaired at one of these facilities.

**What does this warranty not cover?** This Limited Warranty does not cover normal wear and tear of the product or costs related to the removal, installation, or troubleshooting of the customer's electrical systems. This warranty does not apply to, and PowerBright will not be responsible for, any defect in or damage to:

- a) the product if it has been misused, neglected, improperly installed, physically damaged or altered, either internally or externally, or damaged from improper use or use in an unsuitable environment;
- b) the product if it has been subjected to fire, water, generalized corrosion, biological infestations, or input voltage that creates operating conditions beyond the maximum or minimum limits listed in the PowerBright product specifications including high input voltage from generators and lightning strikes;
- c) the product if repairs have been done to it other than by PowerBright or its authorized service centers (hereafter "ASCs");
- d) the product if it is used as a component part of a product expressly warranted by another manufacturer;
- e) the product if its original identification (trade-mark, serial number) markings have been defaced, altered, or removed.

## Exclusions

If this product is a consumer product, federal law does not allow an exclusion of implied warranties. To the extent you are entitled to implied warranties under federal law, to the extent permitted by applicable law they are limited to the duration of this Limited Warranty. Some states and provinces do not allow limitations or exclusions on implied warranties or on the duration of an implied warranty or on the limitation or exclusion of incidental or consequential damages, so the above limitation(s) or exclusion(s) may not apply to you. This Limited Warranty gives you specific legal rights. You may have other rights which may vary from state to state or province to province.

## Warning: Limitations On Use

Please refer to your product manual for limitations on uses of the product.

**SPECIFICALLY, PLEASE NOTE THAT THE XR400/750 SHOULD NOT BE USED IN CONNECTION WITH LIFE SUPPORT SYSTEMS OR OTHER MEDICAL EQUIPMENT OR DEVICES. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, POWERBRIGHT MAKES NO REPRESENTATIONS OR WARRANTIES REGARDING THE USE OF THE POWERBRIGHT XR400/750 IN CONNECTION WITH LIFE SUPPORT SYSTEMS OR OTHER MEDICAL EQUIPMENT OR DEVICES.**

## Return Material Authorization Policy

Before returning a product directly to PowerBright you must obtain a Return Material Authorization (RMA) number and the correct factory "Ship To" address. Products must also be shipped prepaid. Product shipments will be refused and returned at your expense if they are unauthorized, returned without an RMA number clearly marked on the outside of the shipping box, if they are shipped collect, or if they are shipped to the wrong location.

When you contact PowerBright to obtain service, please have your instruction manual ready for reference and be prepared to supply:

- The serial number of your product
- Information about the installation and use of the unit
- Information about the failure and/or reason for the return
- A copy of your dated proof of purchase

## Return Procedure

1. Package the unit safely, preferably using the original box and packing materials. Please ensure that your product is shipped fully insured in the original packaging or equivalent. This warranty will not apply where the product is damaged due to improper packaging.
2. Include the following:
  - The RMA number supplied by PowerBright Technology, Inc. clearly marked on the outside of the box.
  - A return address where the unit can be shipped. Post Office Boxes are not acceptable.
  - A contact telephone number where you can be reached during work hours.
  - A brief description of the problem.
3. Ship the unit prepaid to the address provided by your PowerBright customer service representative.

**If you are returning a product from outside of the USA or Canada** In addition to the above, you **MUST** include return freight funds and are fully responsible for all documents, duties, tariffs, and deposits.