

# **Samson Warranty Policy Statement**

The purpose of Samson's Warranty Program is to support the Distributor/Authorized Service Center in their mission to assure customer satisfaction.

## **Samson Warranty Policy**

### **Standard Warranty**

Samson Corporation warrants all equipment of its own manufacture to be free of defects in material and workmanship under normal use and service. The warranty period begins on the date of original sale to the End User and extends two years on all Pump Master, Lube Master and Reel Master equipment (5 years on Samson electronic meters); and one year for all Pro Master equipment. This warranty applies only to equipment that has been installed and operated in accordance with written factory recommendations and instructions. This warranty does not cover damage or wear which, in the reasonable judgment of Samson, arises from accidents, misuse, improper choice, abuse, abrasion, corrosion, contamination, tampering, negligence, altering, or faulty and improper installation. Normal wear is not considered a defect in material or workmanship. Normal wear parts are covered under this warranty when found to have defects in material and workmanship.

The Samson Warranty is exclusive, and in lieu of other warranties (express or implied) including any warranty of merchantability or warranty of fitness for a particular purpose. Samson denies any noncontractual liabilities including product liabilities based on negligence or strict liability. Every form of liability for direct, special or consequential damages or loss is expressly excluded and denied. In no instance shall Samson's warranty liability exceed the original purchase price of the equipment claimed defective.

Samson offers an Extended Warranty to specific approved national accounts. Such warranty information is available from Samson field representatives or directly from Samson.

Substitution of non-Samson equipment and/or parts voids all Samon Warranty liabilities.

### **Equipment not covered by Samson Warranty**

Equipment sold by Samson but not of Samson manufacture such as: hoses, meters, valves, filters, regulators, lubricators and other items are subject to the warranty of the original manufacturer. Samson will assist in processing the warranty claims for such items, and aid the Distributor/Authorized Service Center in every manner possible to expedite the claim. However, if such warranty claims are denied by the Manufacturer, Samson has no additional liability.

### **Used Equipment Warranty**

Used equipment repaired by a Distributor/Authorized Service Center carries a one year warranty. Samson warrants the repair parts against defects in material and workmanship and the Distributor/Authorized Service Center warrants the labor, including mileage and travel time. Samson's liability extends only to the replacement of claimed defective repair parts.