

Warranty Policy

12 Month Warranty: Covers materials and workmanship for 12 months. Does not cover abuse.

Limited Lifetime: Limited to Materials and Workmanship. Does not cover abuse. It does not cover expendable parts such as light bulbs and batteries.

Subject to the conditions that follow and are noted below, this product is warranted to be free from defects in material and workmanship, under proper use and in accordance with the manufacturer's written recommendation and specifications, for a period designated below on all products:

The manufacturer's obligation under this warranty is limited to unaltered products returned to the manufacturer by the initial end user of the new products. Therefore, this warranty does not cover any products resold by the end user to third parties, nor any reconditioned products sold as such, by the manufacturer. The sole remedy for any such defect shall be the repair, or replacement, of the product at the sole discretion of the manufacturer. This warranty does not cover expendable parts, such as batteries, nor does it cover shipping or handling. In addition, manufacturer is not liable for any loss or damage to product during shipping.

In the event it is determined that the product has been tampered with, or altered in any way, this warranty is void and all claims against the product will not be honored. All warranty claims must be submitted as outlined by the manufacturer and shall be processed in accordance with the manufacturer's established warranty claim procedures. These procedures include provisions that proof of purchase must be established (by either warranty card from the seller or by point of purchase receipt) and that the manufacturer will make every attempt to return ship the product within one business day from receipt of the returned product, freight prepaid.

In addition, all maintenance procedures, as outlined by the product manuals, should be followed for the warranty to be kept in force. Should the product not be used in accordance with procedures as specified, or if the product otherwise fails outside of the warranty, the manufacturer reserves the right to make such judgment and the party returning the product will be notified that written notification will be necessary to repair the product at a cost which the manufacturer deems as reasonable. The product will then be shipped back to the customer, COD; or as the manufacturer deems appropriate.

This is the only authorized manufacturer's warranty and is in lieu of all other expressed, or implied, warranties or representations, including but not limited to any implied warranties of merchantability or fitness or any other obligations on the part of the manufacturer. In no event will the manufacturer be liable for business interruptions, loss of profit, personal injury, costs of delays, or any special, indirect, incidental or consequential damages, costs or losses.

See <http://www.hickok-inc.com/customercare/service.html> for Service & Repair Center instructions.

